

# Welcome



Bel Air  
Downtown Alliance

## Volunteer Training



### **MISSION:**

The Bel Air Downtown Alliance is a non-profit community development organization whose mission is to mobilize stakeholders to invest in Bel Air's neighborhoods, economy, and quality of life.



### **VISION:**

We envision Bel Air's future as a sustainable community in which people live, work, and play. We attract and welcome diverse neighborhoods where our parks, schools, and commercial centers are vibrant assets that enrich our quality of life. Our success is based on strong collaborations with our government and economic partners.



**Jenny Falcone**, *Executive Director*



**Meg Gardner**, *Project Coordinator*

# Design

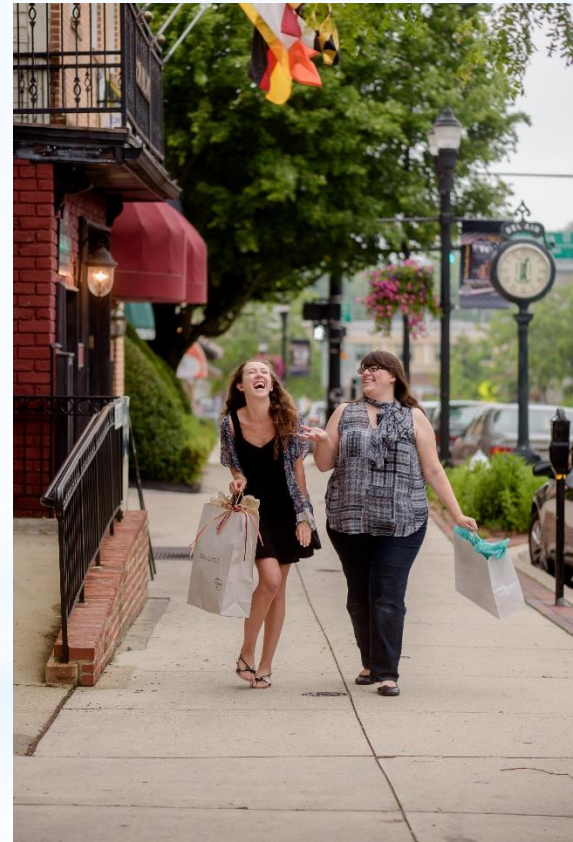




# Organization



# Promotions





# Economic Vitality



## Security/ID Checkers

- The areas where beer and wine are served will be blocked off by metal barricades and the Entrances/Exits will be managed by security. **No one is permitted to take beer or wine outside of the fenced area.**
- ID Checkpoints are at all exits. The ID Checkpoints are managed by security. These security personnel are responsible for ID checks and issuing wristbands.
- Wristbands may be given to those who are age 21 years of age or older, and will be placed on the wrist.
- It is your responsibility to check for wrist band before serving any alcohol
- Do not leave exit areas unattended.



## Roaming Volunteers

- With the continuance of COVID-19 safety precautions and restrictions we will be adhering to CDC guidelines and those communicated to us from the Harford County Health Department, the Fire Safety Inspector for the MD State Police in Bel Air, and the Town of Bel Air.
- We will enforce the MD Statewide masking order that remains in effect:
  - “Masks are still required in all outdoor public areas whenever it is not possible to maintain physical distancing.” - <https://governor.maryland.gov/2021/03/09/governor-hogan-announces-lifting-of-capacity-limits-masking-and-distancing-protocols-maintained/>
  - We will offer plenty of seating and guests are welcome to remove their mask while seated, and also while actively eating or drinking.
  - If guests are standing and enjoying a beverage in a crowded area of the event they are required to “lift & sip”. You will see this phrase on our signage and we encourage you to use this phrase when communicating with guests.
- Guests need to maintain 6’ of social-distancing whenever possible:
  - This rule will need to be enforced when guests are standing in line. Volunteers will show guests the start-point for the beverage lines (and any other lines for amenities) and the hash marks to keep 6’ apart in the line

## Beverage Ticket Sales

- Anyone purchasing tickets for beer/wine **MUST** be wearing a wristband
- Ticket sales will end 30 minutes before activity end (i.e. Fourth Fridays- 7:30pm, BBQ Bash- 9:30pm)
- Tickets will be sold for \$5.00 each
- You have the right to refuse to sell tickets to someone, if he/she appears to be intoxicated or otherwise impaired. Inform an Alliance Staff Member, a Board Member, or a Police Officer immediately about the situation.

## Beverage Servers

- Fifteen minutes before event end, no alcohol will be served
- Anyone requesting Beer/Wine service **MUST** be wearing a wristband. If they do not have a wristband and correct tickets, do not serve them, regardless of their age.
- Beverage sales servers must collect tickets. Beverage sales servers do not accept any cash. Rip ticket in half, place in ticket bucket.
- Do not serve more than two drinks to any person at one time and drinks may only be served to someone with a wristband.
- You cannot serve alcoholic beverages to anyone that appears to be intoxicated. If someone who appears to be intoxicated orders an alcoholic beverage, refuse to serve him/her. If there is a problem, inform the Alliance staff, a board member, or a police officer/security volunteer immediately the situation.
- Representatives of Northeast Beverage Corp., the beer distributor, will be on hand to change kegs. If you have a problem with a beer tap, please notify a Northeast Beverage Corp. representative immediately.



## All

- All alcohol must be consumed or dispensed by 30 minutes after event end (i.e. Fourth Fridays- 8:30pm, BBQ Bash- 10:30pm)
- Stay in the fenced area until 30 minutes after the event is over to monitor guests who may be lingering and to tell them they cannot take alcohol outside the fenced area. They must drink up or dispensed drink by no later than 30 minutes when event is ended.
- If you see anyone consuming alcoholic beverages or attempting to consume alcoholic beverage who appears to be under 21 years of age, please notify the Alliance Staff, a Board Member, or a police officer/security volunteer immediately.

## **Alcohol Distribution Liability**

- Beverage sales & ticket seller volunteers must be 21 years of age or older, and you must have your ID with you.
- ID checkpoints are at all exits. There is security at each exit, security personnel are responsible for ID checks and issuing wristbands
- ANYONE purchasing beer/wine tickets or ordering beer/wine MUST have a wristband.
- You may not consume alcohol before or during your shift.
- You may consume alcohol after your shift, but you must follow proper ID procedures and receive a wristband. You must remove your volunteer identification.
- If you see someone consuming or attempting to consume alcohol who appears to be under 21 years of age, please notify Alliance Staff or police officer/security volunteer immediately
- If you sell tickets, serve someone without a wristband, or serve someone that is visibly intoxicated, you can be held responsible for the violation of the liquor control laws.
- If someone has a complaint, immediately inform the Alliance staff.

# Contact Information

Bel Air Downtown Alliance ..... 443-823-1797

Email ..... [info@downtownbelair.com](mailto:info@downtownbelair.com)

jenny@downtownbelaircom

meg@downtownbelair.com

Facebook & IG ..... DowntownBelAir







## Next Steps:

- ☐ Fill Out Volunteer Application Online
- ☐ Sign up For Times To Volunteer
- ☐ Questions? Email [info@downtownbelair.com](mailto:info@downtownbelair.com)